



National Finance Center Customer Notification

Date of Notification: October 28, 2009

Subject: NFC EmpowHR Unavailable – Maintenance Weekend

Database/Customer(s) Affected: EmpowHR customers

Dear Customer:

The EmpowHR application will not be available from Saturday, October 31, 2009 from 3:00 pm CST through Sunday, November 1, 2009 6:00 am CST in order to perform an off schedule maintenance.

The maintenance outage will affect all EmpowHR users **EXCEPT** Department of Homeland Security (DHS) users.

The maintenance outage will not affect the Forest Service CRM system.

If you have any questions regarding this notification, please contact the EmpowHR Help Desk at nfcempowhr@usda.gov for assistance.

KW: M4-10-002

“Tip of the Week”

As a reminder, SPPS Web allows agencies to process certain types of manual payments and adjustments without NFC intervention to calculate and complete the transactions for processing.